

## Commitment on PSTI

As a key player in global Networking and Smart Home markets, TP-Link strictly complies with global cyber security laws and regulations and builds them into the security control framework. We will do our utmost to provide our users with secure stable products and services.

We are well aware of and attach great importance to the requirements of the PSTI Act, and we would like to explain to you the three requirements in PSTI:

(1) "Passwords": We have recognized the importance of password strength and randomness in protecting user data and privacy, so in the process of product design and development, we strictly comply with the password requirements of PSTI regulations, and currently the product has complied with this requirement. (Completed).

(2) "Information on how to report security issues": We welcome and encourage all reports related to product security or user privacy. We will follow established processes to address them and provide timely feedback. Users can report vulnerabilities to TP-Link via <https://www.tp-link.com/uk/press/security-advisory/>, furthermore, users will receive acknowledgment of the receipt of a security issues report and status updates until the resolution of the reported security issues. (Completed).

(3) "Information on minimum security update periods": We expect to provide minimum 3 years of security updates (or longer where required by law). Since it requires the PSTI compliance statement companied with each product, it is recommended to attach the statement of letter along with each product specification page online. If any customer requires, we can provide the PDF documentation of the statement. (The specific support length for security updates is awaiting for the final approval from the TPC each BU and the PSTI compliance statement documents is awaiting TPC to build and upload online. It will be done by 29/4/2024).

TP-Link will continue to monitor and follow up the latest requirements of global cybersecurity and privacy regulations, and actively take appropriate measures to ensure that our products comply with regulatory requirements.

Best regards,  
TP-Link.